器: USADATA

## (anter <br> Data Diagnostic Results

## Data Diagnostic Overview

Thank you for your interest in a Data Diagnostic. The Data Diagnostic is a report whose purpose is to provide your organization with (1) a snapshot of the accuracy of its postal, phone, and email data, and (2) the business case for refreshing this data. The report includes the following two sections:

## 1. Results Summary

This section details the percentage of your data that can be corrected across more than 25 categories and how those percentages compare to industry norms. It furthermore includes a no-obligation estimate on what it would cost to refresh that data across each category based on your total database quantity, and what it would cost to enhance your data with more than 45 demographics and household segmentation data.

## 2. Business Case

Based on a set of assumptions, this section outlines the potential cost savings and revenue improvement your organization can expect to achieve by refreshing your data.

Please review the enclosed Data Diagnostic based on the data your organization has submitted. A USADATA Data Specialist will also be contacting you to schedule a call to review the results with you and to answer any questions you may have.

Data Diagnostic File Quantity: 25,000
Total Database Quantity: 500,000

| Data Content Issues | DD <br> Results | Industry Norm | Comments | Price Estimate <br> (Based on Total <br> Database Qty) |
| :---: | :---: | :---: | :---: | :---: |
| CORE DATA / CUSTOMER ADDRESSES |  |  |  |  |
| Duplicates | 1\% | 2-3\% | Identification of Individual and or Household level Duplicates |  |
| Undeliverable Address | 6\% | 3-5\% | Analysis of presence zipcode, zip +4 and Delivery Point Barcode and percentage we can add |  |
| Vacant Address | 0.3\% | 0.5-1\% | Analysis of Addresses USPS has indicated are Vacant |  |
| Dirty Word | 5\% | 0.1\% | Identification of inappropriate word in name or address line |  |
| Seasonal Address | 0.15\% | 0.1\% | Identification of a Seasonal Address ( Snow Bird) |  |
| Deceased | 0.50\% | 0.5-1\% | Flag matching deceased file |  |
| Underage | 0.50\% | 0.5-1\% | Flag matching Direct Marketing Association Do Not Solicit file |  |
| Prison | 0.10\% | 0.1\% | Flag indicating address is Prison |  |
| NCOA | 3.00\% | 10.00\% | Recommend National Change of Address to update database streets for more accurate delivery | \$1,250.00 |
| EMAIL |  |  |  |  |
| Emails Appended | 35\% | 30\% | Append E Mails based on Physical Names and Addresses | \$6,125.00 |
| Bad IP | 1.00\% | 2-4\% | IP on record was a blacklisted IP |  |
| Bad Extension | 1.00\% | $\begin{aligned} & 0.05- \\ & 0.01 \% \end{aligned}$ | Improper or foreign extension |  |
| Duplicates | 0.00\% | 0.5-2\% | Records that appear more than once in a file |  |
| Bad Format | 1.00\% | 0.06-0.3\% | Improper email format |  |
| Bad Domain | 0.02\% | 0-2\% | Blacklisted Domain |  |
| Bad Word | 1.00\% | 0-0.1\% | String contains bad words or improper syntax pattern |  |
| Unsubscribes | 0.01\% | 0-2\% | This consumer has a propensity to unsubscribe | \$3,750.00 |
| High Complaints | 1.00\% | 0-0.4\% | Records proven to negatively impact IP reputation |  |
| Low Complaints | 0.00\% | 0-0.3\% | Infrequent complainer who doesn't escalate complaints |  |
| Traps | 1.00\% | 0-1\% | Known Spam Trap |  |
| Invalid | 1.00\% | 1.5-9\% | Record was verified as invalid (meaning it does not exist at the ISP, and is not valid for delivery |  |
| Catch All | 1.00\% | 1-2\% | Records where the domain accepts all messages |  |
| Unknown_v | 1.00\% | 1-2\% | Records could not be verified as valid or invalid |  |
| Net Records | 1.00\% | 80-95\% | Net once all negative flags are removed |  |
| PHONE |  |  |  |  |
| Phones Confirmed | 2.00\% | 20-30\% | Phone Confirmation |  |
| Phones Append | 0.01\% | 10-15\% | Phones Appended ( average 40\% ) | \$5,000.00 |
| Reverse Phone Append | 2.00\% | 40-50\% | Reverse Phone Look-up returning a Physical name and address based on input phone number ( average 40\% ) | \$8,000.00 |
| DATA ENHANCEMENT |  |  |  |  |
| Basic Demographic Append |  | 95\% | Percentage of records which can be appended with 46 demographic elements | \$11,875.00 |
| Household Cluster Append |  | 95\% | Percentage of records which can be appended with one of 70 clusters | \$28,500.00 |


|  | Postal | Email |
| :---: | :---: | :---: |
| Assumptions |  |  |
| Cost Assumptions: |  |  |
| Estimated Volume | 500,000 | 2,500,000 |
| Cost Per Piece | \$0.45 | \$0.0030 |
| Total Cost of Mailing/Emailing: | \$225,000 | \$7,500 |
| Revenue Assumptions: |  |  |
| Average Response Rate | 1.25\% | 0.10\% |
| Average Revenue Per Response | \$50.00 | \$50.00 |
| Estimated Total Annual Responses | 6,250 | 2,500 |
| Total Revenue Per Mailing/Emailing: | \$312,500 | \$125,000 |
| Potential Cost Savings | Impact |  |
| Reduction of Ineffective Pieces | 17.05\% | 10.03\% |
| Inaccurate Records <br> (Undeliverable or vacant address per USPS) | 6.30\% |  |
| Out-Dated Address(Estimated) (Moved, no available forwarding address) | 3.00\% |  |
| Duplicate Individuals (Individual-level duplicates) | 1.00\% |  |
| Undesirable Records <br> (Deceased, seasonal address, prisons, etc.) | 0.75\% |  |
| Total Ineffective Mail Pieces | 55,250 | 250,678 |
| Total Savings Per Mailing/Emailing: | \$24,863 | \$752 |
| Potential Revenue Improvement | Impact |  |
| Incremental Percentage Delivered | 17.76\% | 35.00\% |
| Undeliverable Addresses Corrected | 2.16\% |  |
| Moved, Updated Address Provided | 15.60\% |  |
| Incremental Quantity Delivered | 88,800 | 875,000 |
| Revenue Improvement Per Mailing/Emailing: | \$55,500 | \$43,750 |

## Proven Results through Machine Learning

875 3rd Ave, 6th floor, New York, NY 10022
212.679.1411 | info@usadata.com

